

Quality Policy (Brisbane)

MacLean International Group (Australia) Pty Ltd is a specialist distributor operating with three trading divisions – MacLean Electrical, MacLean Industrial & Safety and MacLean Valves.

MacLean International are specialists in the supply of hazardous area and industrial electrical products and cable, maintenance, repair and operational equipment, drilling spares, PPE, safety products and total valve solutions for the oil and gas, petrochemical, renewable, mining, process, energy, industrial and marine industries.

MacLean International recognises that quality is the responsibility of every employee extending from the Senior Management Team and Directors.


It is the duty of all employees to ensure that all products and services supplied, meet the quality criteria set by MacLean International to ensure customer satisfaction.

MacLean International supports a culture that values the highest quality performance from every employee and every function with the objective of building in quality. It is the policy of MacLean International to provide its customers with a range of products and services that are accurate, reliable, repeatable, compliant with specification and consistent with their expectations. MacLean International is committed to deal with all customer concerns efficiently and effectively and to act upon these concerns where possible, to the best of our ability and to the satisfaction of customers.

MacLean International aims to support these commitments by the use of a Quality and Environmental Management System (QEMS) which will be reviewed to assess its effectiveness and opportunities for improvement

MacLean International is committed to continually improving the effectiveness of our QEMS and have set relevant quality objectives, against which we monitor our performance. The QEMS is implemented, reviewed, updated and audited through our management structure and quality assurance personnel. The QEMS and associated procedures are made available by both hard and electronic copies to all our employees. This policy is communicated to all employees and is displayed in selected locations throughout the MacLean International premises and job sites.

We are fully committed to maintaining a Quality Management System aligned with ISO 9001:2015 to fully meet the requirements of this International Standard and to ensure the Management System, quality processes and procedures are fully effective and meet the needs of the business. We will also commit to a programme of continual improvement and development of the Quality system to ensure it remains effective.



Mark Bruce, Vice President – International Operations, September 2023